

GUEST CODE OF CONDUCT

Wilmington Convention Center is committed to creating a safe and enjoyable event experience for every guest. Those who violate this code of conduct will be required to leave the property immediately and WCC staff reserves the right to remove individuals who act inappropriately or behave in a way that makes others uncomfortable or jeopardize public and staff safety.

Wilmington Convention Center Code of Conduct:

- Guests will be treated courteously by all venue personnel
- Guests will not wear or bring signage with obscenities printed on them
- Guests will enjoy an experience that doesn't involve disruptive behavior, foul or abusive language or obscene gestures
- Guests engaging in fighting, throwing objects or attempting to enter restricted areas will be removed immediately from the property
- Smoking is prohibited on convention center property, but allowed in designated areas at Nutt St., or on the Riverwalk
- Guests consuming alcoholic beverages should do so responsibly. Intervention with intoxicated or underage guests will be handled in a prompt and safe manner by venue staff and police.
- Guests will comply with venue staff in emergency response procedures
- Guests with complaints are encouraged to communicate discreetly and quickly with personnel regarding unruly guests, any issues, concerns or requests of a clean-up in their area

Guests who violate the Code of Conduct may be subject to removal from the facility or be subject to arrest

Thank you for your cooperation.